

HOMEOWNER INTERVIEW FORM

Septic Tank Repair _____

Grease Trap Repair _____

Past Property Owners: _____

Septic Tank Pumper: _____ Approximate date of installation: _____

1. Number of people who live in the house: _____ How many adults: _____ How many children: _____

2. What is your average daily water usage? (Water bill amount) _____

3. Do you have a garbage disposal? Yes No
How often do you use it? _____

4. When was the septic tank last pumped? _____
How often do you have it pumped? _____

5. Do you have a dishwashing machine? _____
How often do you use it? _____

6. Do you have a washing machine? Yes No
How often do you use it? _____
Does your washing machine and kitchen waste drain into a septic tank or grease trap? _____

7. Do you have a water softener or water treatment system? Yes No
Where does it drain? _____

8. Do you use a "in the tank" bowl sanitizer? Yes No

9. Is any family member using a (long term) prescription drug, antibiotics or chemotherapy?
What kinds? _____

10. Are any household cleaning chemicals put down the drain? Yes No

11. Are any chemicals (paint, thinners, etc.) disposed down the drain? Yes No
What kinds? _____

12. Have any new water using fixtures been added since the system was installed? Yes No
What kinds? _____

13. Do you have an underground lawn-watering system? Yes No

14. Has any site work been done to the house since you moved in, such as underground roof gutter drains, basement/foundation drains, landscaping, etc.? Yes No
What kinds? _____

15. Are there any underground utilities on your lot? Yes No
Check which types:
 Power Phone Cable Gas Water

16. Describe what happens when you have a problem with your septic tank system.
 Backing up Surface Discharge Free Liquid with 3" of surface
 Requires pumping more than 1/month Discharge to groundwater
 Other _____

17. When did you first notice the problem? _____

18. Does the problem seem to be linked to a specific event (washing clothes, heavy rains, company coming over, etc.)?

19. Do you have any leaks? _____

